

Limited Lifetime Warranty

Ultra Aluminum fencing and railing products are guaranteed for life against defects in workmanship and/or materials. The Powercoat[™] finish on all Ultra fencing and railing is unconditionally guaranteed for life against cracking, peeling or chipping.

If the product should fail in accordance with any of the above conditions, the manufacturer, Ultra Aluminum, guarantees to the original purchaser replacement or renewal of the defective parts, providing the purchaser has registered the product at www.ultrafence.com within thirty (30) days of receipt of material. (Product may also be registered by mailing form below) Notice of such a failure will be sent to manufacturer in writing together with a proof of purchase and photos showing the nature of the defect.

Limitations: Should the fence/railing be improperly installed, Ultra will not be responsible for guaranteed performance or appearance of material. Neither does this guarantee apply where failure or damage is due to improper use or application, abuse or misuses, extreme environmental conditions such as coastal installations and acts of God. For installations exposed to salt water or ice melting products, cleaning guidelines specified at www.ultrafence.com must be adhered to.

Ultra reserves the right to request return of the fence/railing [transportation charges prepaid] for the purpose of inspecting the material to determine the validity of the claim.

Upon validation of a claim by Ultra, replacement will be made from the factory only for material which will be returned to the factory in Howell, Michigan, transportation prepaid. Material must not be returned to the factory without prior authorization from Ultra.

Manufacturer's liability is discharged upon delivery of material to site. Manufacturer will not be responsible for cost of removal, reinstallation or transportation. Manufacturer is not responsible for accidental and consequential damages.

Code compliance and applicability for intended usage is the responsibility of purchaser. In cases where purchaser is a non-living entity (i.e. Governments, Municipalities, Corporations or Commercial Operations) the limited warranty will be for a period of 10 years.

The above constitutes the complete warranty by the manufacturer and no other agreement, written or implied, is valid. This guarantee is not transferable.

Ultra Aluminum Manufacturing, Inc. 2124 Grand Commerce Dr., Howell, MI 48855



Cleaning Guidelines





Although Ultra products are designed to require a minimal amount of maintenance, keeping your fence/railing looking its best is no different than any other item around your home... an occasional cleaning goes a long way. Over time, any painted surface exposed to the elements will start to show signs of weathering such as a slight color change or a dulling of the finish. This is especially true with products exposed to harsh sun, salt, or other airborne contaminants. Ultra's Powercoat™ finish offers you some of the best protection available against these elements, but a simple, regular cleaning is necessary to maintain the appearance.

We recommend an occasional wash using warm water and a non-abrasive, pH neutral detergent applied with a soft cloth, sponge or soft bristle brush. Popular household cleaners like Windex®, Fantastik® and Simple Green® are examples of safe cleaners to use. The surface should be thoroughly rinsed after cleaning to remove residue. The use of a pressure washer is not suggested. Do not use solvent-based products to clean your fence/railing.

Although the frequency of cleaning depends on environment and location, in cases of installations within 1500 ft of a body of salt water, cleaning is required every 3 months. For installations beyond 1500 ft of a body of salt water, cleaning is required every 6 months. Product directly exposed to ice melting agents must be cleaned monthly.

Ultra requires these cleaning guidelines be followed and recorded below with receipts in order to process a warranty claim:

Date of Cleaning	Cleaning Method	Brand of Cleaner
		