



ULTRA ALUMINUM PRODUCTS LIMITED WARRANTY

10/2024

Ultra Aluminum Fencing and Ultra Privacy products carry a Limited Lifetime Warranty against defects in workmanship and/or materials. The Powercoat™ finish on all Ultra fencing also carries a Limited Lifetime Warranty against cracking, peeling or chipping.

If the product should fail in accordance with any of the above conditions, the manufacturer, Ultra Aluminum, will offer replacement or renewal of the defective parts, providing the purchaser has registered the purchase within thirty (30) days of receipt of material. Notice of such a product failure must be sent to manufacturer in writing, together with a proof of purchase and photos showing the nature of the defect.

Please note: Ultra's Powercoat™ finish offers you some of the best protection available against the elements, but a simple, regular cleaning is necessary to maintain the appearance. Recommended cleaning guidelines can be found on the next page, or on the web at: <http://www.ultrafence.com/assets/files/specs/CleaningGuidelines.pdf>

Limitations: Should the **Fencing and Ultra Privacy** be improperly installed; Ultra will not be responsible for the warranted performance or appearance of the material. Neither does this limited warranty apply where failure or damage is due to improper use or improper application, abuse or misuses, extreme environmental conditions, coastal installations or any other applications that are subject to heavy salt exposure or acts of God.

Ultra reserves the right to request return of the **Fence and Ultra Privacy** [transportation charges prepaid] for the purpose of inspecting the material to determine the validity of the claim.

Upon validation of a claim by Ultra Aluminum, replacement will be made from the factory only for material which will be returned to the factory—Ultra Aluminum Manufacturing Inc., 2124 Grand Commerce Drive Howell, MI 48855—transportation prepaid. Material must not be returned to the factory without prior authorization from Ultra Aluminum

Manufacturer's liability is discharged upon delivery of material to the site. Manufacturer will not be responsible for cost of removal, reinstallation or transportation. Manufacturer is not responsible for accidental and consequential damages.

Code compliance and applicability for intended usage is the responsibility of purchaser.

The above constitutes the complete warranty by the manufacturer and no other agreement, written or implied, is valid. This guarantee is not transferable.

For Commercial applications, the Limited Warranty is for a period of 10 years.



ULTRA[®]
FENCING • RAILING

ULTRA ALUMINUM WARRANTY CARD

ULTRA'S WARRANTY PROCESS

Please print this warranty card, fill it out completely and mail it to:

Ultra Aluminum
2124 Grand Commerce Rd.
Howell, MI 48855

PURCHASER NAME & ADDRESS

Purchaser Name

Address

City

State

Zip

Email Address

Phone

INSTALLING CONTRACTOR NAME & ADDRESS

Name

Address

City

State

Zip

Email Address

Phone

Date of Installation

MFG Lot #

Or you can fill out the warranty card online at www.railingregistration.com

Although Ultra Aluminum products are designed to require a minimal amount of maintenance, keeping your fence/railing looking its best is no different than any other item around your home, an occasional cleaning goes a long way. Over time, any painted surface exposed to the elements will start to show signs of weathering such as a slight color change or a dulling of the finish. This is especially true with products exposed to salt, which can be extremely corrosive as any car owner who's experienced winter weather can attest to! The Ultra Aluminum Powercoat™ finish offers you some of the best protection available against these elements, but a simple, regular cleaning is necessary to maintain the appearance.

We recommend an occasional wash using warm water and a non-abrasive, pH neutral detergent applied with a soft cloth, sponge or soft bristle brush. Popular household cleaners like Windex®, Fantastik® and Simple Green® are examples of safe cleaners to use. The surface should be thoroughly rinsed after cleaning to remove residue. The use of a pressure washer is not suggested. Do not use solvent-based products to clean your fence/railing.



Although the frequency of cleaning depends on environment and location, in cases of salt water exposure, ***Ultra requires these guidelines be followed and recorded every 3-4 months in order to process a warranty claim.***

DATE OF CLEANING	CLEANING METHOD	BRAND OF CLEANER

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